

## To completely uninstall and reinstall SolidWorks:

- 1) Use the Copy Options Wizard to copy your SolidWorks options. Please see the SolidWorks help file for more information.
- 2) Copy the USERNAME.cus file, where USERNAME is your username.

Since not all of the toolbar/settings are stored in the registry, you will have to copy this file as well. The remaining customized settings are stored in a file called .cus in the user directory within the installation of SolidWorks.

Please Note: Copying the .cus file from one version of SolidWorks to the next is a current limitation.

- 3) Disable any Anti-Virus Software (this step is critical).
- 4) Uninstall SolidWorks and all SolidWorks add-ins (e.g. eDrawings) from the Windows Control Panel.
- 5) Remove SolidWorks from the registry:
  - a. Press Start in Windows
  - b. Select Run
  - c. Type "regedit"
  - d. Delete the following keys  
HKEY\_CURRENT\_USER\Software\SolidWorks\SolidWorks  
HKEY\_LOCAL\_MACHINE\SOFTWARE\SolidWorks
- 6) Backup SolidWorks files, if necessary, so that you don't lose templates (C:\Program Files\SolidWorks\...).
- 7) Delete the SolidWorks folder from Windows Explorer (C:\Program Files\SolidWorks).
- 8) Reboot the computer.
- 9) Disable any Anti-Virus Software (this step is critical).
- 10) Reinstall SolidWorks.
- 11) Enable any Anti-Virus Software.

